



**Canada
Hamilton**
Section 400

www.asqhamilton.com

The Hamilton Section Of The
American Society For Quality

Newsletter

January 2010

Editor-
Adam Kossowski

NOTICE OF MEMBERSHIP MEETING

Thursday, January 28, 2010

**Chan's Buffet Restaurant,
1400 Upper James St, Hamilton (Just South of Stone Church Rd)**

(See map on page 2)

6:00 pm Cash bar, networking and registration
7:00 pm Buffet dinner
8:00 pm Welcoming and Presentation

Charge: \$30 includes Dinner and Presentation. \$10 for Presentation only.
Non-member guests are welcome

Topic: ISO 13485 – Medical Devices

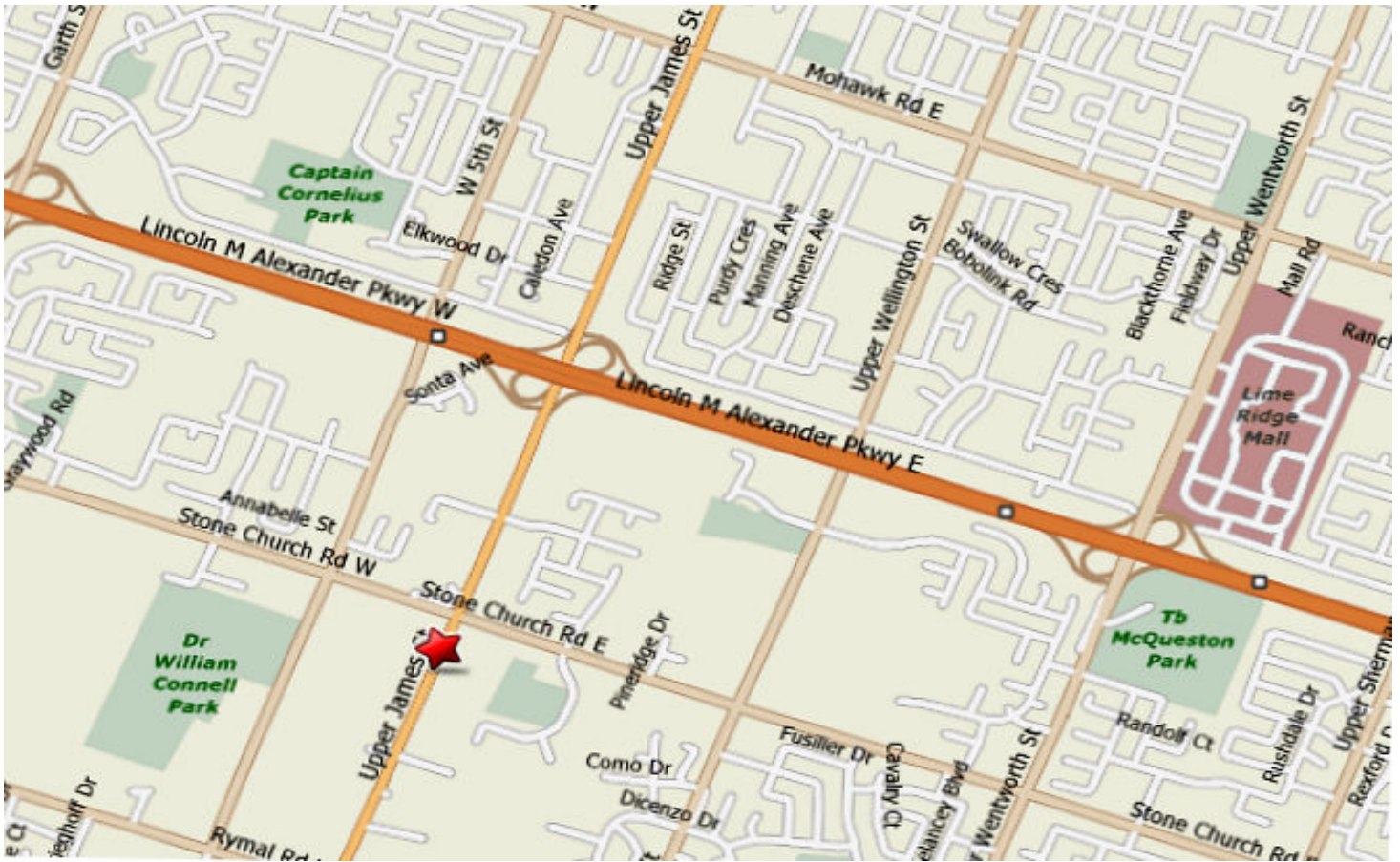
ISO 13485:2003 Quality management systems – Requirements for regulatory purposes. This voluntary standard has been adopted by Health Canada and other jurisdictions as a regulatory requirement for medical devices. This session will provide an overview of the standard, its impact in Canada on the medical device industry and healthcare.

Speaker: Nancy Ruth – CanReg Inc



Nancy Ruth has had a career spanning more than thirty years in health care, quality systems and regulatory affairs. Nancy practised for 25 years as a Medical Laboratory Technologist, including supervisor and quality control/assurance roles, in many disciplines of clinical and transfusion medicine laboratories. In 2002 she joined CanReg Inc, Canada's largest regulatory affairs consulting firm, and currently manages the medical device group, providing regulatory and quality systems services to a wide range of clients in Canada, the US and the EU.

**Location of ASQ Hamilton Section Meeting
Chan's Buffet Restaurant, 1400 Upper James St, Hamilton**



If attending the January 28 dinner, please e-mail Jeff Race at j.race@palfingerna.com by noon on Friday, January 22 and provide your name and phone number.

Other Upcoming Events			
Event	Organizer	Date	Details
The Good, the Bad and the Ugly Side of Quality Systems - Carolyn Macdonald, CMAC Inc, Lead Auditor, ICS /KIWA	ASQ Toronto – Section Meeting	Jan 13, 2010	www.asqtoronto.org
Starting an Innovation Project – Peter Merrill, Quest	ASQ Toronto - Webinar	Jan 19, 2010	See below
Cool Tools for IT – Jerry Mings, The Desk Consulting Group	ASQ Toronto – Section Meeting	Feb 10, 2010	www.asqtoronto.org

Starting an Innovation Project

Presenter: Peter Merrill – President, Quest

A Webinar Hosted by ASQ Toronto Section

Date: January 19, 2010

Time: 2:00 p.m. EST; 1:00 p.m. CST; 11:00 a.m. PST

Price: \$49 ASQ Members / \$74 Nonmembers

Register at: www.asq.org/courses/starting-an-innovation-project.html

This Webinar addresses six questions:

1. Why the need to Innovate?
2. Who should be on the Innovation Project Team?
3. What is the Process and what are the tools?
4. How to Behave
5. Where to fit in the Organisation
6. When to Begin Innovation

Innovation should start by identifying what is changing in the marketplace and how those changes affect your customers. To get an innovation project started means creating a sense of urgency and focusing on a critical product or market that has declined.

This webinar will then show how to create the innovation team and the stages through which the team will work in their project. The project time line will show that the stages of finding the opportunity and the conceptual solution are activities conducted in a 'loose' mode. The preferred solution is then selected and this is followed by developing the working solution and getting the solution to market which are activities conducted in a 'tight' mode. At each of these stages the tools the team should use will be identified. . . . At the end of the webinar the 'Path Forward' for starting a project is explained. First you must 'Identify the Need' in the market place and identify the aptitudes of your people. You then assess your organization and how the project should 'fit' in the organization. You are then able to align the team and with the innovation process and vitally you position the team for a Short Term Win.

Peter Merrill is an engineer, artist and writer, and one of North America 's foremost authorities on implementation of management systems. He is president of the consulting firm Quest and has implemented quality management systems in companies such as IBM, A.I.G., R.I.M. and Solectron.

Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to:

<http://www.asghamilton.com/cqepexam.htm>

Jobs and Ads Web Page

Check out our Jobs & Ads web page - link on side bar at www.asqhamilton.com
- for employment opportunities in the quality field.

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Bob Mok at isqas@yahoo.ca

The ASQ Hamilton Section Newsletter is posted online about six times per year to announce upcoming section meetings, plant tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is no longer sent out by regular mail.

IMPORTANT: To ensure that you receive your copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at www.asq.org. Log in and type the word profile in the search box. Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

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WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**